

Terms & conditions

By entering this website you agree to the following terms and conditions ("terms").
IF YOU DO NOT ACCEPT THESE TERMS, PLEASE LEAVE THIS WEBSITE NOW.

Statutory Rights

These terms and conditions offer you additional protection and do not affect your statutory rights as a consumer.

Content disclaimer

Use of this website and reliance on website's content are at the user's own risk. To the extent allowed by applicable law, any representations, warranties, quality, conditions and terms, also those which are implied, whether by statute, law or otherwise are expressly excluded. No warranty is provided regarding the accuracy or completeness of the content on this website nor the availability and compatibility of this website or its operation.

Limitation of our liability

Any loss or damage incurred by the user of this website as a result of the use or attempted use of this website or any content published on the site, is at the risk of the user.

Intellectual Property

All intellectual property rights in the content of this website are owned or used under licence, and are reserved. The user of this website acquires no rights in the content of this website except the limited right to use the website in accordance with the terms.

Hyperlinks

Links to other websites ("Hyperlinks") are provided for the user's convenience. These websites and their operators are not endorsed or approved. Use of these websites are at the user's own risk.

Modification

The content, terms and conditions, operation including discontinuance of the operation of this website may change without any prior notice.

Governing Law

These terms and conditions are governed by the laws of the United Kingdom.

Interpretation

If any provision or clause of these terms is held to be void, voidable, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions or clauses of these terms are not affected.

Payment

At the time of ordering, payment should be made by switch, delta or credit card (including Amex). All goods remain the property of OrganicOrganic, until full payment of invoice price has been received.

Damaged or Missing Items

If, upon delivery, any goods are missing or damaged you must report this to us within 3 days of receipt. Please open and examine cases on arrival and indicate any problems on the carrier's sheet.

Cancellation & Returns

You may cancel your order within 7 days of the goods being delivered. All goods must be returned to OrganicOrganic, unopened and undamaged. Once the goods are returned, the appropriate sum will be refunded. If you have not returned the goods within 14 days of cancellation, OrganicOrganic reserves the right to subtract the costs of collection from the refund.

VAT

Value Added Tax at the current rate is included in the price.

Data Protection

Information is held for the purpose of maintaining customer records, and OrganicOrganic undertakes to discharge its duties under current legislation.

Questions, concerns or complaints

Please contact us giving full details on the matter and we will respond to you as quickly as we can.

Copyright

It is not permitted to copy or use the images and texts of this website in any way without the permission of OrganicOrganic.

While we try to ensure that all prices on our website are accurate, errors may occur. If we discover an error in the price of goods you have ordered we will inform you as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund.

The contract between us and these terms and conditions shall be governed by the laws of England and are subject to the exclusive jurisdiction of the English courts. English is the only language offered for the conclusion of the contract.

We are not liable for anything outside of our control.